group policies and procedures

# equality & diversity policy

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| Category | Human Resources |
| Author | Castleman Healthcare Ltd |
| Responsible Director | James Leyland |
| Date of issue | September 2016 |
| Next review date | September 2025 |
| Document ref & version | Equality & Diversity Policy V1 |

**Related policies and guidance**

**Document revision and approval history**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Version | Date | Author | Approved by | Comments |
| Final |  | SR |  |  |
|  | Aug 2019 |  |  | Reviewed JL |
|  | Sep 2021 |  |  | Reviewed JL |
|  | Sep 2023 |  |  | Reviewed JL |

# policy statement

Castleman Healthcare Ltd is committed to providing diversity and equality to all employees whether full time, part time or temporary. The Directors accept our legal obligations under the legislation, identified below, which makes it generally unlawful to discriminate directly or, indirectly in recruitment, employment or after employment on the grounds of:

1. Age,
2. Disability,
3. Gender
4. Marriage & Civil Partnership
5. Pregnancy and Maternity,
6. Race (which includes colour, nationality and ethnic or national origins)
7. Sexual orientation
8. Sex
9. Religion or belief

These are known as **'protected characteristics**'.

We also undertake not to discriminate unfairly on the grounds of trade union membership and activity, political or religious belief and unrelated criminal convictions.

There are two types of discrimination that are unlawful: direct and indirect discrimination.

**Direct discrimination** is where a person is treated less favourably because of their race, sex, disability, sexual orientation, religion or belief, or age.

**Indirect discrimination** is where the employer applies a practice, requirement or condition which applies equally to all individuals, but which:

* Has an adverse disproportionate impact on a group of people because of their race, sex, disability, sexual orientation, religion or belief, or age and
* The employer cannot show it to be justified, and
* It causes detriment to the individual.

Selection for employment, promotion, training or any other benefit will be on the basis of aptitude and ability.

Every employee is entitled to a working environment which promotes dignity and respect to all. No form of intimidation, bullying, harassment or victimisation will be tolerated**.**

Castleman Healthcare Ltd is committed to implementing equality of opportunity in carrying out all its various functions. We are committed to the development of effective policy, strategy and standards and to the introduction of monitoring and information systems to review and evaluate progress towards the achievement of equality of opportunity.

Castleman Healthcare Ltd recognises the effects of historical disadvantage and past discrimination, and will, where appropriate and within the law, take positive action to achieve equality of opportunity.

We believe much can be achieved by developing policies, practices and procedures to eliminate unlawful and unfair discrimination and realise that real progress toward equality of opportunity requires a programme of action, which involves the commitment and participation of all staff.

Castleman Healthcare Ltd believes that equal opportunities require a genuine commitment to this policy from everyone. For us this also has a duty to adhere to the key guidance in establishing, monitoring and evaluating our responses to the Equality Act, Disability Discrimination Act [DDA]; Sex Discrimination Act and Race Relations Act and all Amendments related to those Acts.

All members of staff together with those involved in all activities are required to conduct themselves in accordance with our Equality and Diversity Policy. They are required to take personal responsibility in this area and work towards promoting respect for individuals. This will entail identifying and removing inappropriate behaviour and changing practices which perpetuate inequality and taking necessary action to challenge unfair, discriminatory or racist practices.

Members of staff can be held personally liable as well as, or instead of the Company, for any act of unlawful discrimination. Staff who commit serious acts of harassment may be guilty of a criminal offence. Acts of discrimination, harassment, bullying or victimisation against employees or customers are disciplinary offences and will be dealt with under the practice disciplinary procedure.

**Commitment to Review**

The Equality & Diversity policy will be reviewed annually by the Director of HR.

# RACE EQUALITY POLICY

We acknowledge that the society within which we live is enriched by the ethnic  
diversity, culture and faith of its citizens.

We believe staff have a professional commitment to ensure that we know how to make effective personalised provision for employees, including those for whom English is an additional language or who have special educational needs or disabilities, and how to take practical account of diversity and promote equality and inclusion in our training.

Castleman Healthcare Ltd strives to ensure that the culture and ethos of our practice is such that, whatever the heritage and origin of our employees, everyone is equally valued and treats one another with respect.

All employees (including learners and apprentices) will be provided with the opportunity to experience, understand and celebrate diversity.

The definition of institutional racism is “the collective failure of an organisation to provide an appropriate and professional service to employees because of their culture, colour or ethnic origin. It can be seen or detected in processes, attitudes and behaviour which amount to discrimination through unwitting prejudice, ignorance, thoughtlessness and racist stereotyping which disadvantages minority ethnic people.”

Definition of a racist incident:

“any incident which is perceived to be racist by the victim or any other person”

# Our Aims

Our aims for promoting racial equality and challenging racial discrimination include:

1. Ensuring that staff from all racial groups are encouraged to achieve to their full potential.
2. Maintaining an inclusive ethos.
3. Acknowledging the existence of racism and being proactive in tackling and eliminating racial discrimination.
4. Promoting at every opportunity the practice ethos of welcoming and valuing everyone irrespective of their race, colour, religion, ethnic or national origin, age or sexual orientation.
5. Ensuring that equality is an integral part of all our training.

# ACTIONS TO ENSURE RACE EQUALITY

**Castleman Healthcare Ltd will:**

1. Where monitoring demonstrates disadvantages in employment or under-representation, the practice will undertake positive action measures allowed by law to rectify this. Such as:
2. Provide facilities or services to meet the particular needs of people from under-represented groups.
3. Target job training at particular groups that are under-represented in a particular area of work.
4. Encourage applications from groups that are under-represented in such areas.
5. The Race Equality Policy will be reviewed annually by the Personnel Director.
6. The company will ensure that our quality assurance processes identify good practice.
7. The company will endeavour to ensure that our staff team reflects the multi-cultural and multi-ethnic society in which we live.
8. All racist incidents will be recorded and reported to the Manager. All incidents will be resolved sensitively, in a manner, which supports the victim and both sanctions and educates the perpetrator.

**All staff, learners and apprentices will:**

1. Be made to feel valued members of the practice.
2. Be encouraged to reach their full potential.
3. Be supported in their development.
4. Have their views, backgrounds and beliefs respected by colleagues and peers.
5. Act as role models through the positive relationships they foster with colleagues and peers.

**Monitoring by Ethnicity**

The Company recognises ethnic monitoring as essential to ensure that no ethnic group is being disadvantaged, and that monitoring leads to action planning. We will build on that approach to tackle other key areas identified.

# LEGISLATIVE FRAMEWORK

**Equality Act 2010**

**(This act replaces the Equality Act 2006, the Race Relations Act 1976 and the Disability Discrimination Act 1995 and seeks to harmonise a number of previous pieces of equal opportunity legislation)**

The purpose of the Equality Act 2010 is to simplify discrimination legislation and create a more consistent and effective framework, while at the same time extending discrimination protection. The Act defines discrimination as less favourable treatment because of a '**protected characteristic'**. The protected characteristics under the Equality Act are: disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion or belief; sex and sexual orientation. Indirect discrimination against individuals because they have a relevant protected characteristic is also covered (with the exclusion of pregnancy & maternity).

**Rehabilitation of Offenders Act 1974**

The purpose of the Act is to benefit those people who have been convicted of a criminal offence in civilian life or in the services (Army, Navy or Air Force) and who have since not committed any crimes.

According to the Act, if a person is convicted of a criminal offence and receives a sentence of not more than 2½ years and is not convicted again during a specified period of time (known as the *rehabilitation period*) s/he becomes a rehabilitated person. The conviction for the offence then becomes ‘spent’, or forgotten, and the person in possession of a spent conviction can then have equal access to the same benefits as a person without the same conviction within the realms of employment, training and housing.

**Public Order Act 1986 and Criminal Justice Act 1994**

In some cases, the offender may commit a criminal assault and criminal liability may arise under these Acts. It is an offence to intentionally cause harassment, harm or distress through using threatening, abusive or insulting words, behaviours or displays of material. There is a penalty of up to 6 months in jail and/or a fine of up to £5,000.

**Protection from Harassment Act 1997**

This imposes a criminal liability on the part of the offender. There is a penalty of up to 6 months in jail and/or a fine of up to £5,000.

**Human Rights Act 1998**

Human rights Act incorporates rights under the European Convention of Human Rights into domestic law. Individuals can bring claims under the HRA against public authorities for breaches of Convention rights. UK courts and tribunals are required to interpret domestic law, as far as possible, in accordance with Convention rights. Previous case law may be overturned if there is a breach of Convention rights and the relevant law can be re-interpreted in a way which is compatible with Convention rights. Convention rights include a right not to be discriminated against on non-exhaustive grounds, which include that of sex, where another Convention right is engaged.

**European Legislation**

1. The Pregnant Workers Directive
2. Article 119 of the Treaty of Rome
3. The Equal Treatment Directive
4. The Equal Pay Directive

# Grievance

If an individual feels this policy does not support them or that it is being implemented inadequately, they should report their grievance to the Personnel Director.

If an individual regards any matter as requiring formal resolution under this policy, then such matters should be referred to Castleman Healthcare Ltd’s Grievance Policy & procedures.

The Company through its Directors is responsible for ensuring the implementation of this policy.

# RESPONSIBILITIES

|  |  |  |
| --- | --- | --- |
| **Aspect** | **Overall responsibility** | **Delegated control** |
| Equality / diversity training and standards | HR Director | Any Director |
| Recruitment and selection management and processes | HR Director plus any other Director | Any Director |

# Checklist

|  |  |  |
| --- | --- | --- |
| **ASPECT** | **REQUIREMENT** | **CHECKED AND PRESENT Y/N** |
| New recruits | Monitoring (where carried out) is entirely separate, and confidential from, the selection process.  Equality and diversity training carried out |  |
| Existing staff | Equality and diversity training carried out |  |
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# Sample Monitoring Form

Monitoring is strictly confidential but not anonymous. Pay numbers are a way to identify employees for monitoring purposes to ensure fairness and access to opportunity. For job applicants, you should enter the job applied for title.

|  |  |  |
| --- | --- | --- |
| Job Title (applied for) |  |  |
| Candidate Number / pay number |  |  |
| Ethnicity | How would you describe yourself (mark all that may apply)? | A. White   * British * Irish * Scottish * English * Welsh * Any other White background, please write below   B. Mixed Heritage   * White and Black Caribbean * White and Black African * White and Asian * Any other Mixed background, please write below   C. Asian or Asian British   * Indian * Pakistani * Bangladeshi * Any other Asian background, please write below   UIDE 7  D. Black or Black British   * Caribbean * African * Any other Black background, please write below |

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|  |  | E Chinese or another ethnic group   * Chinese * Any other, please write below   F prefer not to say  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Disability | Do you consider yourself to have a disability or a long-term health condition?  What is the effect or impact of your disability or health condition? | ○ Yes ○ No  OR: Prefer not to say |
| Gender monitoring | Would you describe yourself as: | ○ Male ○ Female?  OR: Prefer not to say |
| Age monitoring | What is your Date of Birth? | \_\_ / \_\_ / \_\_\_\_ (dd/mm/year)  OR: Prefer not to say |